

1457

Public Comment, submitted to FCC docket 14-57

Received & Inspected

AUG 11 2014

FCC Mail Room

David Fulwiler
505 N. 26th Street #408
Milwaukee WI 53233-2558

August 4, 2014

Dear Sir,

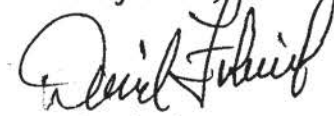
Please stop any merger between Time Warner and Comcast. Time Warner in its own right is a monopoly in my opinion. I live at the above address and do not care for the user interface that Time Warner uses or their billing services. My mail is hard to access and I have to use it to get billing info. I know that I can get Earthlink and for a long time I did. Earthlink was a little cheaper and they had a far easier interface for mail and a little space for a personal web site. I really had trouble when I needed help with my service because ultimately I would have to return to Time Warner. Time Warner is just about the only show in town and they let you know it. Earthlink ran on their lines but they were Time Warner's lines. Time Warner does not have the best employees and customer service is patchy at best. I had a friend working at Time Warner and he got peanuts and did not care about service as he would have if he was paid better and in our conversations he told me that.

When I first got cable here in Milwaukee in 2003 my bill for the most basic service was \$11.00 per month. I stopped getting that most basic cable service in 2007 when the price hit \$40.00 per month (same service) from Time Warner Cable TV servicer.

My belief is that we suffer under the yoke of Time Warner here in Milwaukee. Earthlink had to compete here in Milwaukee and they had better service. Time Warner did not have to compete and they owned the wires and I never got the bandwidth that I was buying. I would have loved to have had the option of going to another provider with their own lined like TDS and get a choice but that could not happen. Please please help me out and let us have some competition up here. I want all kinds of people playing for my hard earned dollars and providing really super service. What we have now is a whole company resting on its back side and not providing good service. I would say not even the minimum service.

There is another problem a lot of companies are only considered a success if they are growing. When a company like time Warner grows to big like this then they are a monopoly and can get crummy with service and the way they provide it. I hate bundling. I always wind up getting all kinds of stuff I do not want or in many cases use. I wish there was a smorgasbord or ala carte like service for the ISP users. I am the customer I am supposed to be king here. I will determine what I want use and pay for. I know that Cable companies and ISP's do not want that. I do.

Sincerely Yours,



David Fulwiler

*Thanks you for all of your hard work
on our behalf ☺*